

# Financial Results for 1Q FY2024

Members Co., Ltd. (TSE 2130) July 31, 2023

### **Company Profile**

Company name	Members Co., Ltd.			
Locations	Headquarters (Tokyo), Web Garden Sendai, Web Garden Kitakyushu, Web Garden Kobe, Sapporo Office			
Date of establishment	June 26, 1995			
Consolidated capital	1,057 million yen (as of June 30, 2023) (IFRS)			
No. of employees (consolidated)	2,861 (as of June 30, 2023)			
Consolidated sales revenue	17,662 million yen (fiscal year ended March 31, 2023) (IFRS)			
Securities code	2130; Prime Section of Tokyo Stock Exchange			
<b>Business content</b>	Digital marketing business			

#### Create a spiritually rich society through "MEMBERSHIP"

To achieve our mission, we will establish the world's best digital business operation support and achieve a high level of customer success.

Tadashi Kenmochi, Representative Director and Chairman

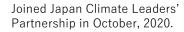
#### Promoting "decarbonized DX" for companies and society

By realizing the world's best digital business operation and a system of 10,000 digital creators, we will make a significant contribution to our client companies and society in an era where digital transformation and green transformation are required.

Akihiko Takano, Representative Director and President















Selected as "Nadeshiko Brand" in 2023 as the enterprise for the outstanding efforts in encouraging women's success by METI and TSE

### **Financial Summary**

### FY2024 Policy

Due to the expansion of human capital through recruitment by looking ahead to the medium and long term, the operating rate and profitability will temporarily decline, and the first half is expected to be in the red. In 4Q, we aim to achieve 25% quarterly added-value sales growth and the same level of profitability (OP margin of 10% pace.)

### 1Q Performance

Consolidated sales revenue and added-value sales(\*1) made a record high. Operating profit dropped year on year due to temporary decline of operating rate by organization change and continuing the upfront investment in human capital.

Sales revenue

4,498 million y/y

Added-value sales

4,271 million y/y

(562) million yen y/y

Operating profit
(495) Million yen y/y

No. of digital creators
(DC)

2,579

S85 new graduate joined in April, 2023.

#### Sales situation (1Q)

- No. of all customers: 365 (+15 from PY)
- No. of companies we offer DGT: 123 (+7 from PY)
- \* Target: 200 at the end of this FY
- Initial operating rate was sluggish due to organization change taking time.

#### Service situation (1Q)

- New specialized companies (SCs): 3
- Growth rate of all SCs: 41.9%
- SCs maintain high price and high growth. We will continue expanding SCs by new establishment and the cross-selling.

#### HR situation (1Q)

- Mid-career recruitment: 60 people (+93.5% y/y)
- Turnover rate: 1.6%(Same level of PY)
- Strengthen training of specialized HR by investing in education and introducing guilds by occupation.

### On & after 2Q

We aim to achieve the first half and full year plans by increasing no. of companies we offer DGT(\*2) by focusing on customer success, accelerating sales strategy by separating production and sales, and expansion of specialized companies.

<sup>\*1</sup> Added-value sales = Sales revenue – Outsourcing and procurement costs = Sales from in-house resources

<sup>\*2</sup> DGT (Digital Growth Team): A service that promotes and supports the digitization of client companies by forming a customer-dedicated team of three or more digital creators with various specialized skills while actually working hand in hand with the customers, in order to contribute to the business growth of the client company.

### **Income Statement Summary**

Since assignment of new graduates is earlier than usual from May (July last year), cost of sales increased drastically; then, the gross profit margin declined. The establishment of service (DGT) and sales strategies are still in progress. On the other hand, the number of customers is increasing and the demand for specialized companies remains strong. We will improve the profit margin by expanding these services.

Result in 1				First half year in FY3/2024		
(Unit: million yen)	FY3/2023	FY3/2024	у/у	Forecast	Progress rate toward the forecast	
Sales revenue	3,831	4,498	+17.4%	9,940	45.3%	
Added- value sales	3,677	4,271	+16.2%	_	_	
Gross profit [Excl. new graduates]	1,173	712 [988]	(39.3%) [(15.8%)]	_	_	
(Gross profit margin) [Excl. new graduates]	30.6%	15.8% [22.0%]	_	_	_	
SGA	1,239	1,275	+2.9%	_	_	
Operating profit	(67)	(562)	_	(160)	_	
(Operating profit margin)	(1.8%)	(12.5%)		_	_	
Pretax profit	(93)	(548)	_	(165)	_	
Net profit	(67)	(389)	_	(169)	_	

### **Balance Sheet Summary**

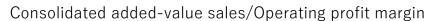
[unit: thousand yen]	Previous consolidated accounting year (Mar. 31, 2023)	1 <sup>st</sup> quarter of the current consolidated accounting year (Jun. 30, 2023)	
Assets			
Current assets			
Cash and cash equivalents	4,479,967	3,909,848	
Trade receivables and other receivables	3,387,822	2,830,925	
Inventory assets	68,547	84,778	
Other current assets	234,311	307,731	
Total current assets	8,170,648	7,133,283	
Non-current assets			
Tangible fixed assets	349,032	352,182	
Rights to use as assets	918,446	865,454	
Goodwill	116,115	116,115	
Intangible assets	9,897	9,416	
Other financial assets	1,340,550	1,358,498	
Deferred tax assets	401,188	577,820	
Total non-current assets	3,135,231	3,279,488	
Total assets	11,305,879	10,412,772	

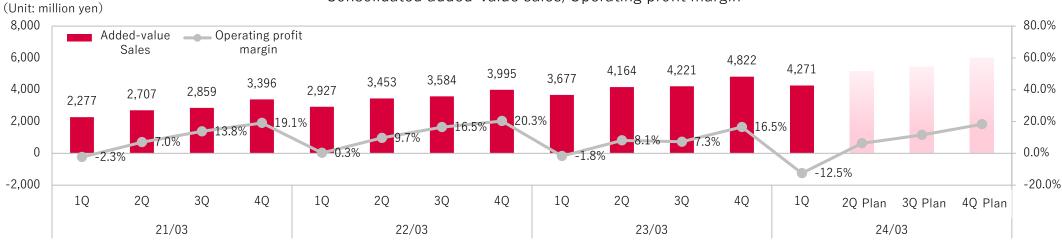
# **Balance Sheet Summary**

[unit: thousand yen]	Previous consolidated accounting year (Mar. 31, 2023)	1 <sup>st</sup> quarter of the current consolidated accounting year (Jun. 30, 2023)	
Liabilities and shareholders' equity			
Liabilities			
Current liabilities			
Lease liabilities	360,86	0 346,196	
Trade payables and other payables	1,201,53	5 983,807	
Income taxes payable	204,33	8 48,356	
Contract liabilities	66,73	,	
Other current liabilities	2,551,52	· · · · · · · · · · · · · · · · · · ·	
Total current liabilities	4,384,99	8 4,234,607	
Non-current liabilities			
Lease liabilities	301,91	7 284,480	
Allowance	252,65	8 233,960	
Total non-current liabilities	554,57	6 518,440	
Total liabilities	4,939,57	4,753,048	
Shareholders' equity			
Capital stock	1,017,50	4 1,057,702	
Capital surplus	342,67	0 385,699	
Treasury shares	(300,140	(300,140)	
Other components of equity	30,84	5 22,420	
Retained earnings	5,275,42	4 4,494,042	
Total equity attributable to owners of the parent	6,366,30	5,659,723	
Total shareholders' equity	6,366,30	5 5,659,723	
Total liabilities and equity	11,305,87	9 10,412,772	

# **Consolidated Earnings Forecasts for the Term Ending March 2024**

- In addition to the hiring of 585 new graduates in April 2023, we will increase human capital with a medium- to long-term perspective by actively investing in mid-career recruitment; therefore, operating profit is expected to land in the red in the first half as well due to decrease in operating rate and profitability.
- On the other hand, due to the implementation of the policies for this fiscal year, in the 4Q, we will realize a shift to a high-growth, high-profit model with 25% quarterly growth in added-value sales on a stand-alone basis and the same level of profitability as before (10% operating margin for the full year). In FY03/25, the company aims for value-added sales growth of over 25% and operating profit margin of 10%.





	Full-year results for FY2023 (IFRS)		Forecast for FY2024(IFRS)			
	Full year	y/y growth rate	1 <sup>st</sup> half year	y/y growth rate	Full year	y/y growth rate
Sales revenue (million yen)	17,662	18.2%	9,940	21.0%	21,500	21.7%
Operating profit (million yen)	1,441	(23.2%)	(160)	-	1,500	4.0%

## **Cautionary Statement**

This document has been translated from a part of the Japanese original for reference purposes only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.

For IR inquiries

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